

STRATEGIC IMPERATIVE

We are Western Canada's leading business association, known as one of the country's busiest and most sought-after events platform. Since 1887, we have engaged Members to impact public policy to create a thriving region and a prosperous economy. Our membership comprises one third of BC's workforce. Through our collective strength, we educate, inform, connect, and leverage this expertise.

We are in a unique time of transformation. Enabled by technology and society's changing priorities, the way we work and live is rapidly changing. There is more reliance than ever on business to lead the change on public policy issues that impact our community. Our region, still a vital gateway for natural resource development, commerce and trade, is a growing hub for technology, culture, apparel, and more. As we diversify and grow, we are striving to be a model of a sustainable, resilient, equitable and truly world-class city-region.

We are committed to ensuring Greater Vancouver is thriving and our region is the best place to live and work. This requires us to find new and innovative ways to engage our members, broaden our reach to new sectors and to leverage their expertise and create a stronger voice to build a more competitive and prosperous community together.

Purpose:

To lead, unite, and champion business to ensure Greater Vancouver is thriving and our region is the best place to live and work.

Mission:



To provide leadership, information and connections, and public policy support that help ensure the Greater Vancouver region is competitive and the preferred Pacific Gateway for trade, commerce, and travel.

2021-24 GOALS 3-Year Strategic Plan



We will optimize our member value proposition, so we are the business member

association of choice in our region

Unite

We will build a more diverse membership and foster increased cooperation to ensure our region is thriving



Vision:

BHAG:

communities.

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ANNUAL THEMES



Year 1 **Recovery and Evolution**

Launch digital transformation strategy



Year 2 **Accelerated Growth** Implement Digital Strategy

DIGITAL TRANSFORMATION



Year 3 Excellence and Efficiencies

Objective 3: Build Capacity in Local Business

We will develop programs, resources and tools to support businesses to build a more competitive and prosperous region.

- 3.2 Develop new professional development offerings
- 3.3 Deliver high quality programs through WTC-V

Objective 1: Optimize member value

We will optimize our member value proposition, so we are the business member association of choice in our region 1.1 Enhance Member Value 1.2 Grow and Diversify Membership 1.3 Foster and Grow Partnerships

Objective 2: Increase Influence and Impact

We will grow our influence and impact through advocacy and events, and activate our members to amplify our efforts.

- 2.1 Positively impact public policy through advocacy
- 2.2 Optimize member events
- 2.3 Grow GVBOT profile
- 2.4 Advance reconciliation

To be an active, innovative, trusted, credible business organization, known for influencing decision-makers, and educating, connecting with, and engaging our

To be the most trusted, diverse and influential resource for business in B.C.

Champion

We will grow our influence and impact through policy development and advocacy, and activate our members to amplify our efforts

Evolve digital strategy

3.1 Create resources & tools to support small businesses

Our Work to evolve the organization will result in:

- Enabling GVBOT to have a greater voice in regional public policy
- Uniting and strengthening our business community
- Growing GVBOT beyond traditional sectors, communities and geographical borders
- Providing tools and resources to create jobs and grow businesses
- Aligning revenue with impact and building financial resiliency